# **SMS Terms and Conditions**

## Effective Date: 01-01-2025

By communicating with Reforged Gaming Lounge via SMS, you agree to the following terms and conditions:

## 1. Purpose of SMS Communication

- a. SMS messages are used solely for responding to customer inquiries.
- b. We do not send promotional, marketing, or automated messages.

### 2. User Responsibility

- a. By initiating contact via SMS, you consent to receiving responses from us.
- b. You are responsible for any charges imposed by your mobile carrier for sending or receiving SMS messages.

## 3. Data Privacy

- a. We do not retain SMS communications beyond what is stored by our phone service provider in the normal course of business.
- b. We do not sell, share, or distribute your SMS data to third parties.

## 4. Opting Out

- a. If you no longer wish to communicate with us via SMS, you may stop at any time by simply not texting us.
- b. Since we do not send automated or recurring messages, there is no formal opt-out mechanism required.

### 5. Security & Limitations

- a. While we take reasonable steps to secure communications, SMS is not a fully secure method of communication.
- b. We are not responsible for any third-party access to SMS messages while they are in transit or stored by your mobile carrier.

## 6. Changes to These Terms

- a. We reserve the right to update these SMS Terms and Conditions at any time.
- b. Any updates will be posted on our website, and continued use of SMS communication constitutes acceptance of the revised terms.

If you have any questions, please contact us at <a href="mailto:rglteam@reforgedgaminglounge.com">rglteam@reforgedgaminglounge.com</a>